

# Concord Regional VNA

# better together



## PERSONAL SERVICES

### It's about you.

#### WHAT YOU CAN EXPECT OF US

- Caring, understanding staff who deliver quality services
- Leadership and staff who show you respect, compassion, competence, a culture of excellence, leadership, and stewardship
- Staff who are specially trained in caring for people of all ages including those with complex care needs
- Coordination and communication with your healthcare providers
- Customized care based on your needs
- Attentiveness to your safety and independence
- Commitment to your privacy
- Availability of Admissions staff by telephone Monday through Friday, 8 a.m. to 5 p.m.
- As a not-for-profit agency, dedication to giving back to our community

**OUR CAREGIVERS WORK WITH YOU AND YOUR FAMILY BY PROVIDING IN-HOME PERSONAL CARE, COMPANIONSHIP, AND HOMEMAKING SERVICES TO HELP YOU FOCUS ON WHAT IS IMPORTANT TO YOU.**

We offer services to help you remain independent in your home such as:

- Homemaking
  - Errands for necessities
  - Housework and cleaning
  - Meal preparation
- Personal Care & Companionship
  - Bathing/Dressing
  - Family caregiver relief and respite
  - Alzheimer's/dementia care

Services can help you remain living in your community by assisting you in recovering from an illness or surgery, managing a chronic illness, or if you have special needs. Our caregivers provide one-on-one attention and are experienced in Alzheimer's, dementia, and end-of-life care.

All caregivers complete a training program and background evaluation. Concord Regional VNA provides caregiver supervision, worker's compensation, and liability insurance, and nurses are also available to provide medical support, if necessary.

Services are available in your home, assisted living communities, retirement communities, and skilled nursing facilities. Insurance does not cover services, however, services are comparably priced.

Concord Regional VNA complies with applicable Federal civil rights laws and does not discriminate in services and access to treatment, appropriate care or employment in its programs or activities on the basis of race, color, national origin, religion, disability, age, gender, marital status, sexual orientation, source of payment, or the absence of advance directives.

**Learn more at [www.crvna.org](http://www.crvna.org)**

(603) 224-4093 | (800) 924-8620

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*Serving New Hampshire Since 1899*