

# Concord Regional VNA

# better together



## HOME CARE

## It's about being home.

### WHAT YOU CAN EXPECT OF US

- Caring, understanding staff who deliver quality services
- Leadership and staff who show you respect, compassion, competence, a culture of excellence, leadership, and stewardship
- Staff who are specially trained in caring for people of all ages including those with complex care needs
- Strive to provide services within 24 hours of a doctor's order
- Coordination and communication with your healthcare providers
- Customized care based on your needs and plan of care from your doctor
- Attentiveness to your safety and promoting your independence
- Commitment to your privacy
- We accept Medicare, Medicaid, and health insurance plans
- Financial assistance is available for those who meet eligibility requirements
- Availability of Admissions staff by telephone seven days a week, 24 hours a day
- As a not-for-profit agency, dedicated to giving back to our community

Learn more at [www.crvna.org](http://www.crvna.org)

(603) 224-4093 | (800) 924-8620

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### OUR TEAM PROVIDES PROFESSIONAL SKILLED

**SERVICES AT HOME, AS ORDERED AND DIRECTED BY YOUR DOCTOR.** We offer hands-on care and teach you and your caregiver the skills needed to remain at home:

- Help with managing a chronic illness such as diabetes, COPD, and heart failure
- Support to improve healing and recovery following surgery
- Assistance in recovering from an illness or injury
- Home safety and falls risk assessment
- Pediatric and maternal child health services
- Specialized programs to address the needs of all ages
- Management of medications and reconciliation

If hospitalized and you need services, we can help you transition home. Talk with your doctor or hospital case manager and ask for Concord Regional VNA. If you are at home and in need of services, call our office and we work with your doctor to develop a care plan.

Services are available in your home, assisted living facilities, and retirement communities.

Concord Regional VNA complies with applicable Federal civil rights laws and does not discriminate in services and access to treatment, appropriate care or employment in its programs or activities on the basis of race, color, national origin, religion, disability, age, gender, marital status, sexual orientation, source of payment, or the absence of advance directives.

Serving New Hampshire Since 1899